

Bucks Human Services Connect - The Hub Resources 2021

Human Services Division

Area Agency on Aging

Office: 267-880-5700 (case management , long term care, Meals On Wheels)

To report elder abuse: Adult Protective Services Hotline 1-800-243-3767

Behavioral Health/Developmental Programs (BH/DP)

Office: 215-444-2800

Mental Health 24-hour Crisis Intervention: 1-800-499-7455

Bucks County Drug and Alcohol Commission

Office: 215-444-2700

PA Drug and Alcohol Helpline: 1-800-622-HELP (4357)

Children and Youth

All inquiries are to be directed to the Daily Screener at Children and Youth: 215-348-6900

To report child abuse: Childline; Child Protective Services Hotline 1-800-932-0313

Managed Care (Magellan - HealthChoices)

HealthChoices is PA's Medical Assistance managed care program. Magellan manages the Behavioral Health (mental health services and substance use disorder services) part of this program for Bucks County in coordination with our Managed Care team (as well as BH/DP and D&A).

Office: 215-444-2720

Complaints/Grievances: Magellan 1-877-769-9784 (Bucks County members)

Bucks County Department of Health - VACCINE INFORMATION: 215-345-3318

Commonwealth of Pennsylvania

Bucks County Assistance office; Dept. of Human Services of PA

SNAP, Medicaid, Medicare, cash assistance, EBT cards, LIHEAP, etc.

1214 Veterans Highway

Bristol, PA 19007-2593

Phone: 215-781-3300 or 1-800-362-1291

Fax: 215-781-3438

COMPASS

Online portal through which to apply for medical assistance and other benefits (SNAP, etc).

<https://www.compass.state.pa.us/compass.web/Public/CMPHome>

Customer Service: 1-877-395-8930

LIHEAP

Low Income Home Energy Assistance Program
215-781-3393 or 1-800-616-6481

Community Resources

Crisis Centers

Lenape Valley Crisis Centers: Warm Line 215-896-9717
Central Bucks 215-345-2273
Lower Bucks 215-785-9765

Penn Foundation Crisis Center (Upper Bucks): 215-257-6551

Network of Victim Assistance (NOVA): 1-800-675-6900

Assistance and counseling for those who are a victim of a crime, sexual abuse, domestic violence, human trafficking.

A Woman's Place (AWP): 1-800-220-8116

24-hour hotline, emergency shelter, counseling, legal advocacy and assistance for women experiencing sexual abuse and/or domestic violence.

Employment Bucks County Career Link: 215-874-2800

Food Pantries <https://www.bcoc.org/i-need-help-with/food-2/food-pantries-and-hours/>

Housing/Shelters

Bucks County Housing Link: 1-800-810-4434;
For individuals who are homeless or experiencing a housing-related crisis.

Bucks County Housing Authority (Section 8)

Doylestown: 215-348-9469
Levittown: 215-945-6110

Code Blue Shelter Information

Upper Bucks: 267-450-5191
Central Bucks: 215-550-3578
Lower Bucks: 215-550-3868*

***Advocates for the Homeless and Those in Need (AHTN):** also Wheels to Meals, rent, laundry, gas
Valley Youth House Shelter: 215-442-9760

Legal Aid of Southeast PA: 1-877-429-5994

Lower Bucks: 215-781-1111
Central Bucks: 215-340-1818

LGBTQAI+ Resources

LGBT National Hotline: 1-888-843-4564
NAMI of Bucks County: 1-866-399-6264; support group

Transportation

Bucks County Transport: For information 215-794-5554, For reservations 1-888-795-0740
Provides shared ride transportation services for all Bucks County residents. Residents can take part in the Senior Citizen Shared Ride Program, Medical Assistance Transportation Program, Persons with Disabilities Transportation Program, Doylestown Dart, or Bucks County Courthouse Shuttle.

Community Providers

Bucks County LIFE: 1-888-442-1590

Serves families who have a child or adolescent that struggles with emotional, behavioral, social, and/or learning issues.

Bucks County Opportunity Council

Food pantry, food delivery, utility aid, self-sufficiency programs.

Bristol: 215-781-2661

Doylestown 215-345-8175

Quakertown: 215-536-0353

Family Services Association (FSA): 215-757-6916

Programs to help the homeless, increase opportunities for adults, reduce substance abuse, protect seniors, improve the lives of those with HIV/AIDS and much more. Also case management and peer specialists.

NAMI of Bucks County (National Alliance on Mental Illness): 1-866-399-6264

Provides individual and family support, education and advocacy.

YWCA: 215-953-7793

Empowerment of women and girls, housing services, youth programs, housing services, respite care, food pantry.

Catholic Social Services: 215-945-2550

Services and assistance for the homeless, the hungry, at-risk youth, struggling families, and single parents.

United Way: Call (211), text (898-211) or visit 2-1-1 online

Pre-K scholarships, emergency needs, Street Outreach, Fresh Connect, Bucks County 2-1-1