



COUNTY OF BUCKS

DIVISION OF HUMAN SERVICES

Administration Building
 55 East Court Street Doylestown, PA 18901
 (215) 348-6201 / (215) 348-6302
www.buckscounty.org

County Commissioners
DIANE M. ELLIS-MARSEGLIA, LCSW, Chair
ROBERT HARVIE, Vice Chair
GENE D. DIGIROLAMO

Human Services Administration
RACHAEL K. NEFF, LSW
Director of Human Services

100 Year Flood Resource Guide

Bucks County Human Services Division		
Resource	Description	Contact Information
Bucks Human Services Hub	Assistance navigating and obtaining human services resources in Bucks County.	215-348-6201 Thehub@buckscounty.org Katey Marseglia, Resource Navigator: Kmarseglia@buckscounty.org 55 E Court St 1 st Floor Doylestown, PA 18901
Bucks County Behavioral Health/Developmental Programs (BH/DP)	The Agency responsible for the administration of services to Bucks County residents who are diagnosed with mental illness, substance use disorder, intellectual disability or developmental delay/disability, and their families.	215-444-2800 mhdpaag@buckscounty.org 55 E Court St 4 th Floor Doylestown, PA 18901
Bucks County Drug & Alcohol Commission (BCDAC)	BCDAC serves as the Single County Authority (SCA) for alcohol, tobacco and other drug prevention, intervention and treatment and recovery support services.	215-444-2700 bcdac@buckscounty.org 55 E Court St 4 th Floor Doylestown, PA 18901
Bucks County Area Agency on Aging (BCAAA)	The BCAA connects eligible older adults to programs and services. These include but are not limited to care management, Medicare counseling, home delivered meals, in-home care, health promotion classes, grocery shopping, legal assistance. BCAA investigates elder abuse, neglect, exploitation and abandonment through its Older Adult Protect Services Program.	267-880-5700 aging@buckscounty.org 55 E Court St 3 rd Floor Doylestown, PA 18901

Bucks County Children & Youth Social Services Agency (C&Y)	BCCYSSA is responsible under Pennsylvania Public Law to receive and investigate reports of child abuse and neglect, provide temporary care for children not able to remain with their own families, and develop community-wide social service programs that promote family stability.	215-348-6950 To report child abuse or neglect: PA Childline: 1-800-932-0313 After-Hours Non-Emergency Police Radio Number: 215-328-5015 Marjorie McKeone: memckeone@buckscounty.org Robert Yochum: rfyochum@buckscounty.org
Other Community & State Providers		
Resource	Description	Contact Information
Bucks County Opportunity Council (BCOC)	Community Action Agency which currently operates five programs in Bucks County: food program, emergency services, home energy program, volunteer income tax assistance and economic self-sufficiency. Providing Housing Planning services and emergency hoteling for flood victims.	215-781-2661 https://www.bcoc.org/ 721 Veterans Hwy Bristol, PA 19007
YWCA	Providing Housing Planning services emergency assistance, and hoteling for flood victims	Caitlyn Roberts: 215-953-7793 ext. 118 croberts@ywcabucks.org 2425 Trevoise Rd Feasterville-Trevoise, PA 19053 www.ywcabucks.org
PA DHS-COMPASS	Apply for Medical Assistance, SNAP (food stamps), Childcare, Cash Assistance, etc.	Apply for Medical Assistance and/or SNAP over the phone: 1-866-550-4355 Apply for benefits online or from your mobile phone: www.compass.state.pa.us .
Pennsylvania Insurance Department	Call if you believe you are being treated unfairly by your insurance company	1-877-881-6388
Center for Independent Living (CIL)	The Center for Independent Living of Bucks County provides a multitude of Independent Living Services to individuals with disabilities in Bucks County at no cost.	215-781-5070 Stacey McBride: smcbride@buckscil.org 1226 Veterans Hwy Suite F-14 Bristol, PA 19007
Credit Counseling Center	Financial counseling to get out of debt, improve your credit, manage household budget.	215-348-8003 208 Levittown Parkway Levittown, PA 19054

		info@creditcounselingcenter.org https://creditcounselingcenter.org/
Municipalities		
Resource	Description	Contact Information
Bristol Township	Report damages and concerns	215-785-0500 Trash, dumpster or sewer system concerns and info: 267-812-2888 To report damaged residential property: 267-812-2938 Storm drain issues: 267-812-2922
Bristol Borough	Report damages and concerns	215-788-3828
Bensalem Township	Report damages and concerns	215-633-3600 rrace@bensalempa.gov
Elected Officials		
Resource	Description	Contact Information
Office of Congressman Brian Fitzpatrick	PA 1 st District Congressman (all of Bucks County)	215-579-8102 Kyle Melander: kyle.melander@mail.house.gov 1717 Langhorne Newtown Rd Suite 225 Langhorne, PA 19047
Office of State Rep Tina Davis	141 st District Bucks County State Representative. District consists of parts of Bristol Township.	267-580-2660 Dawn Quirple: dquirple@pahouse.net Bryan Allen: ballen@pahouse.net 4530 New Falls Rd Levittown, PA 19056
Office of State Rep John T. Galloway	140 th District Bucks County State Representative. District consists of parts of Bristol Township and Bristol Borough.	215-943-7206 Jakki Fitzmaurice: jfitzmau@pahouse.net 8610 New Falls Rd Levittown, PA 19054
Office of State Senator Robert Tomlinson	6 th District Bucks County State Senator. District consists of Bensalem Township.	215-638-1784 Rtomlinson@pasen.gov 3207 Street Rd Bensalem, PA 19020
Emergency Response/Disaster Relief & Recovery		
Resource	Description	Contact Information

PA VOAD (Voluntary Organizations Active in Disaster)	An association of non-profits, faith-based organizations, for-profit, and government agencies which provide assistance to the citizens of PA when a disaster strikes. PA VOAD is not a directive organization; during a disaster, the members independently provide a variety of relief and recovery services.	1-888-255-6520 Pavoad3@gmail.com or info@speavoad.com https://www.pavoad.org/
American Red Cross of Southeastern PA	Short term case management, financial assistance, recovery and clean up kits	215-299-4000 Matthew Breidenstein: matthew.breidenstein@redcross.org Erin Stephens: erin.stephens@redcross.org
The Salvation Army Emergency Disaster Services (EDS)	Assistance with food, clothing, and furniture	215-945-0717 Luke Rodgers: luke.rodgers@use.salvationarmy.org Nicole Heary: Nicole.heary@use.salvationarmy.org
Disaster Relief Fund (Coordinated in partnership with Penn Community Bank and United Way of Bucks County)	Funding to assist low-income homeowners impacted by the storms who are unable to secure aid from other sources.	TBD
Housing/Homelessness Prevention		
Resource	Description	Contact Information
Housing Link Helpline	The Housing Link Helpline is the centralized point of information, assessment, and referral services for all Bucks County residents experiencing a housing-related crisis.	1-800-810-4434 https://www.buckshousinglink.org/
Bucks County Housing Authority	Provides affordable public housing for eligible senior citizens, families, and disabled individuals.	215-348-9469 http://buckscountyhousingauthority.org/
Bucks County Housing Group	Provides a wide range of housing, financial counseling, and related social services to homeless and low-medium income families.	215-394-8259 https://www.bchg.org/ Susan O'Neill: 215-394-8259 x 127

Homelessness Prevention Non-Profits/Charitable Organizations		
Resource	Description	Contact Information
AHTN (Advocates for the Homeless and Those in Need)	Nonprofit serving homeless and those in need by providing access to emergency shelter, food, and other life-sustaining services.	215-550-3868 https://www.ahtn.org/
Kiwanis Club of Bristol & Levittown	Assistance focused on mothers of young children. Quick provision of gift cards, vouchers, food, furniture, toys, etc.	Contact: Katey Marseglia Kmarseglia@buckscounty.org
Food		
Resource	Description	Contact Information
Bucks County Opportunity Council (BCOC)– Fresh Connect	Free farmer’s market	215-589-5773 Hours of operation: Fridays in Bristol 11am-1pm at Lower Bucks Community College. Tuesdays in Warminster 11am-1pm: 1100 Veterans Way, Warminster, PA 18974. Register: https://www.bcoc.org/i-need-help-with/food-2/fresh-connect/
Bucks County Food Pantries	Free, non-perishable foods	https://www.bcoc.org/i-need-help-with/food-2/food-pantries-and-hours/
BCOC Senior Food Box Program	The Senior Food Box Program works to improve the health of low-income seniors by supplementing their diets with nutritious food. Eligible participants include low-income individuals who are at least 60 years old.	215-345-8175 ext. 223 https://www.bcoc.org/i-need-help-with/food-2/senior-food-box-program/
Furniture/Household & Personal Items/Clothing, etc.		
Resource	Description	Contact Information
United Way of Bucks County	HELP Center located in Bristol in which individuals can “shop” for items such as bedding, linens, furniture food, towels,	215-949-1660 info@uwbucks.org HELP Center: 194 Commerce Circle Bristol, Pa 19007

	hygiene products, cleaning supplies, etc.. Call to make an appointment.	P.J. O'Brien: 215-867-9013 Patrick0@uwbucks.org
The Salvation Army, Lower Bucks Corps.	Social Service Agency which assists with disaster relief, clothing, food, household items	215-945-0717 https://pa.salvationarmy.org/levittown
Kiwanis Club of Bristol & Levittown	Assistance focused on mothers of young children. Quick provision of gift cards, vouchers, food, furniture, toys, etc.	Contact: Katey Marseglia Kmarseglia@buckscounty.org
Mental Health/Trauma Assistance		
Resource	Description	Contact Information
Bucks County Disaster Outreach and Referral Team (DCORT)	Assists individuals and communities in recovering from the effects of natural and human-caused disasters and personal crises through the provision of community-based outreach and psycho-educational services.	215-444-7455 Sharon Preston: slpreston@buckscounty.org
Family Service Association	Services for mental health, wellness, and substance abuse. Medical Assistance provider.	215-757-6916 4 Cornerstone Dr Langhorne, PA 19047 Lisa Clayton: lclayton@fsabc.org https://www.fsabc.org/
Lenape Valley Foundation	Services for mental health, wellness, and substance abuse. Medical Assistance provider.	215-345-5300 499 Bath Rd Bristol, PA 19007 https://www.lenapevf.org/
Penndel Mental Health Center	Services for mental health and wellness. Medical Assistance provider.	215-752-1541 1517 Durham Rd Langhorne, PA 19047 https://www.penndelmhc.org/
Magellan	Call to find an available mental health provider which accepts your insurance if you have Medical Assistance, and to obtain a case manager	1-877 769-9784 Provider search: https://www.magellanofpa.com/members/find-a-provider/provider-search-start/provider-search/?county=Bucks
Bucks County LIFE	Free countywide program serving families who have a child or adolescent that struggles with emotional, behavioral, social and/or learning issues.	1-888-442-1590 http://lifeinbucks.org/
Safe Families for Children	Temporary respite program for families struggling or in crisis. Safe Families for Children is a network of families who volunteer to care for your children for as long as you need. Parents or guardians maintain custody and participate in decisions regarding care.	Lisa Dillard: 215-376-6200 ext. 6132 Ldillard@bethany.org https://safe-families.org/get-help/

The Center for Loss and Bereavement	Provides individual, couples and family counseling (virtual or in person) as well as Specialized Adult Support Groups and Children’s Peer Support Groups, throughout the school year as well as professional training and education.	Kim Burian: 610-222-4110 http://bereavementcenter.org/
NAMI	NAMI Bucks County PA is nonprofit organization dedicated to improving the lives of individuals and families affected by mental illness through recovery-focused support, education and advocacy. Provides various free, virtual, confidential support groups.	Helpline: 1-866-399-6264 Registration & Daily Support Group Schedules: https://namibuckspa.org/support-and-education/support-groups/online-support-groups/
Crisis/Emergency Numbers		
Resource	Description	Contact Information
Bucks County Mental Health 24-hour Crisis Line	Mental Health Crisis Support 24/7	1-800-499-7455
Lenape Valley Mobile Crisis	Lenape Valley Foundation Mobile Crisis Intervention Services are available to all residents of Bucks County of all ages who are experiencing acute issues with disturbed thought, behavior, mood or social relationships that require immediate intervention.	1-877-435-7709
National Suicide Prevention Line	24/7 Crisis intervention and counseling	1-800-273-8255
A Woman’s Place Hotline	24 hour domestic violence services and supports	1-800-220-8116
Legal & Landlord/Tenant Issues		
Resource	Description	Contact Information
Bucks County Consumer Protection	The office handles matters such as landlord/tenant issues, complaints against businesses, etc.. Contact if you are a renter concerned with mold or other issues, and your landlord is not appropriately addressing the issue.	215-348-6060 consumerprotection@buckscounty.org 55 E Court St 2 nd Floor Doylestown, PA 18901 https://www.buckscounty.gov/360/Consumer-Protection-Weights-Measures

Legal Aid of Southeastern PA (LASP)	Serving Southeastern PA counties with free civil legal aid for low-income residents.	1-877-429-5994 Tesla Thomas: tthomas@lasp.org https://www.lasp.org/services
Pets		
Resource	Description	Contact Information
Pennsylvania Animal Response Team	Nonprofit organization that's mission is to respond to emergencies and disasters related to animals including domestic, agriculture, and equestrian. Provides direct emergency response	717-651-2736 Bucks Contact: Michelle Grundahl bucks@paanimalresponse.org
Bucks County SPCA (BCSPCA)	"Safe Hold" Program provides temporary shelter for your pet if you are experiencing homelessness, a housing crisis, or other disaster or crisis.	215-794-7425 Amanda Brommer, Lahaska Shelter Director, Safe Hold Program: abrommer@bcspca.org
Animal Lifeline	Assistance creating a human solution for a pet in need. Also provides spay and neuter assistance	215-343-5050 Denise Bash: denisebash7@gmail.com
Loans		
Resource	Description	Contact Information
SBA Disaster Loans	SBA Disaster Loan applications are being accepted for residents affected by the July 12th flooding through the Small Business Administration. These are low-interest loans for longer-term term housing assistance or help with rebuilding or renovating damaged property. Applicants can apply online or in person. The filing deadline to return applications for physical property damage is 09/27/2021. The deadline to return economic injury disaster loan applications is 04/29/2022.	General Information: http://pasbdc.org/services/continuity/sba-disaster-loan-information Electronic Application: https://disasterloanassistance.sba.gov/ela/s/ Customer Service Center: 1-800-659-2955 Disastercustomerservice@sba.gov SBA Disaster Loan Outreach Center: 7311 New Falls Rd Bristol, PA 19055 (Levittown Library) Hours of Operation: <ul style="list-style-type: none"> • Saturday, Aug. 7: 10 a.m. – 2 p.m. • Sunday, Aug. 8: CLOSED • Monday – Wednesday, Aug. 9 – Aug. 11: 9 a.m. – 6 p.m. • Thursday, Aug. 12: 9 a.m. to 4 p.m.