



CRISIS CLEANUP

What is Crisis Cleanup?

Crisis Cleanup is a coordination platform used by hundreds of relief organizations and government agencies across the country. Survivors call a hotline and request help with property cleanup.

Phone volunteers place the request on a shared map. Local relief organizations reach out to the survivors and service their needs as they are able.

There is no guarantee of service, and all services are performed by volunteers. Crisis Cleanup documents requests for services such as debris cleanup, tarping, tree work, and mucking and gutting homes.

The Crisis Cleanup hotline cannot assist with social services such as food, clothing, shelter, insurance, or questions about FEMA registration.



How can you help?

Crisis Cleanup registers vetted organizations involved in disaster relief and response. Volunteers must be affiliated with a registered organization.

Organization volunteers can:

- Respond to survivor requests by providing leadership, work crews, equipment, and find and claim cases on the Crisis Cleanup website.
- Serve as phone volunteers, answering and returning phone calls from survivors. Phone volunteers operate from their homes and require a computer, a phone (landline or cell), and an Internet connection.

Crisis Cleanup provides training and technical support for using the system and facilitates connecting with the Disaster Distress Hotline.

To gain access:

Organizations can register at www.crisiscleanup.org/register

Individuals can request access to an account through their organization at www.crisiscleanup.org/request_access

"This group is the best. Their people are genuine and want to help those in need. I have no what idea what I would have done without their assistance."

-Lori Anne Brown, Loris, South Carolina